

SERVICE CONTACT INFORMATION

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In some cases, the Customer Service Department may solve a service problem without the need of repair or any other measures, thereby avoiding further inconvenience or delay.

In some cases it may be necessary to return the equipment to Steinway Lyngdorf or an authorized service provider for repair.

Steinway Lyngdorf will not be responsible for any damage due to unauthorized packing or shipment in non-original packing materials. If return is made in authorized packaging risks are borne by Steinway Lyngdorf. Additional charges may occur if new packing materials are required for return shipment.